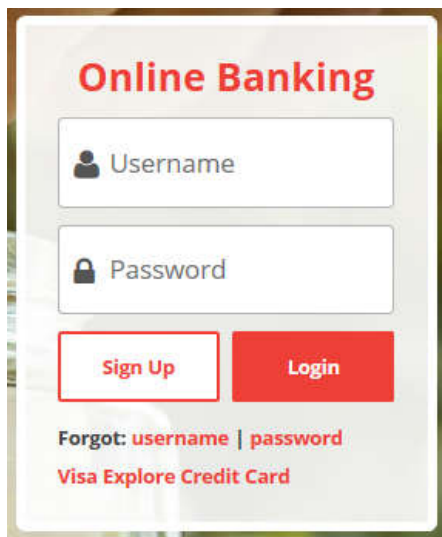


### Previously Registered Instructions

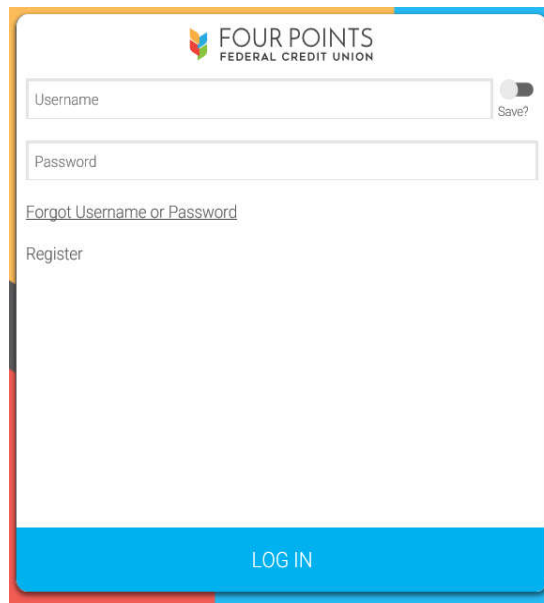
For members that were already registered and actively using online banking prior to February 15<sup>th</sup>, 2019, **simply enter your current Username and Password to begin the account access validation process and begin using the new service.** Members can start this process from either an online / web browser interface by going to [www.fourpointscfu.org](http://www.fourpointscfu.org) and entering their information as shown below or by downloading our mobile application for mobile devices and then selecting “login” as shown below. Mobile applications for iOS / Apple™ and Android / Google iOS™ are available for download from the respective stores.

**Website homepage via online browser – select “Login”**



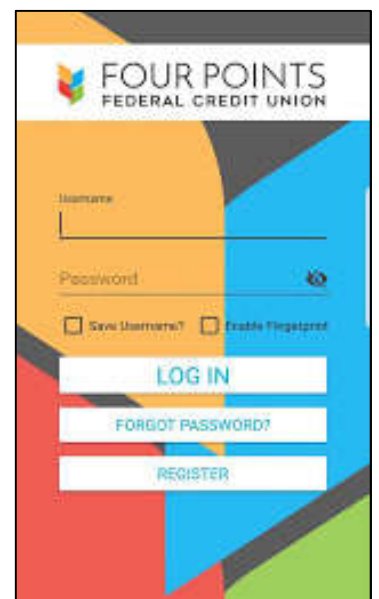
The screenshot shows the 'Online Banking' section of the website. It features a red header with the text 'Online Banking'. Below the header are two input fields: 'Username' with a person icon and 'Password' with a lock icon. There are two red buttons: 'Sign Up' and 'Login'. At the bottom, there is a link for 'Forgot: username | password' and a link for 'Visa Explore Credit Card'.

**Online Banking landing page – select “LOG IN”**



The screenshot shows the online banking landing page. It features the Four Points Federal Credit Union logo at the top. Below the logo are two input fields: 'Username' and 'Password'. There is a 'Save?' toggle switch next to the Password field. Below the input fields are links for 'Forgot Username or Password' and 'Register'. At the bottom, there is a large blue button labeled 'LOG IN'.

**Mobile App – select “LOG IN”**



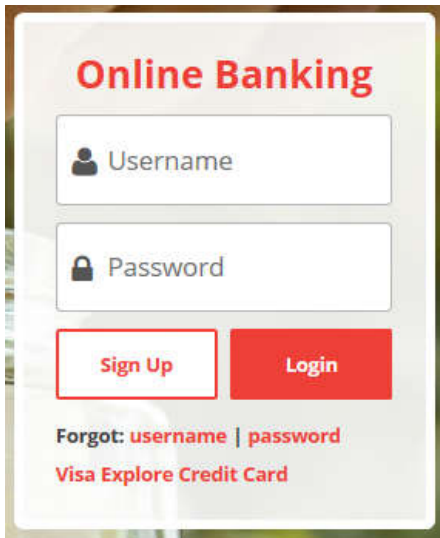
The screenshot shows the mobile app login screen. It features the Four Points Federal Credit Union logo at the top. Below the logo are two input fields: 'Username' and 'Password'. There are two checkboxes: 'Save Username?' and 'Enable Forgetpass?'. Below the input fields are three buttons: 'LOG IN', 'FORGOT PASSWORD?', and 'REGISTER'.

### Not Previously Registered?

For members who were not previously using online banking prior to February 15<sup>th</sup>, 2019, registration for the new online banking service can occur from an online / web browser interface or from a mobile application. Mobile applications for iOS / Apple™ and Android / Google iOS™ are available for download from the respective stores. Please follow the steps detailed below.

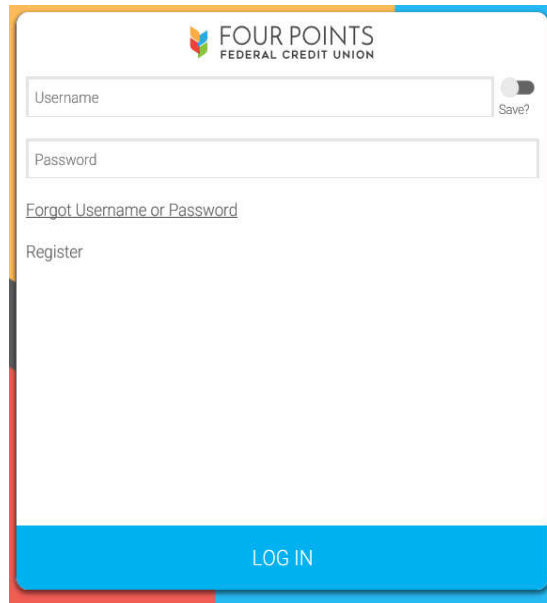
## 1. Begin the registration process

Website homepage via online browser – select “Sign Up”



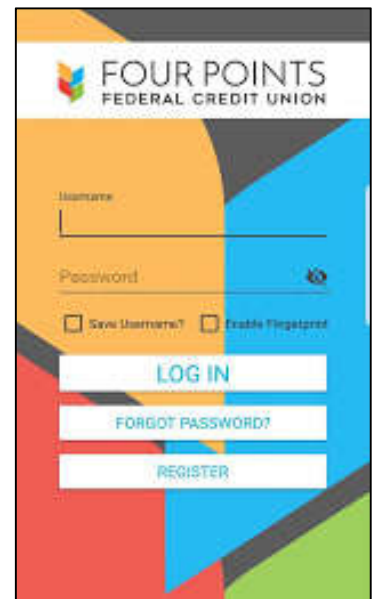
The screenshot shows the 'Online Banking' section of the website. It features a 'Sign Up' button in a red box and a 'Login' button in a red box. Below the buttons, there is a link for 'Forgot: username | password' and a link for 'Visa Explore Credit Card'. The background is a light gray with a subtle pattern.

Online Banking landing page – select “Register”



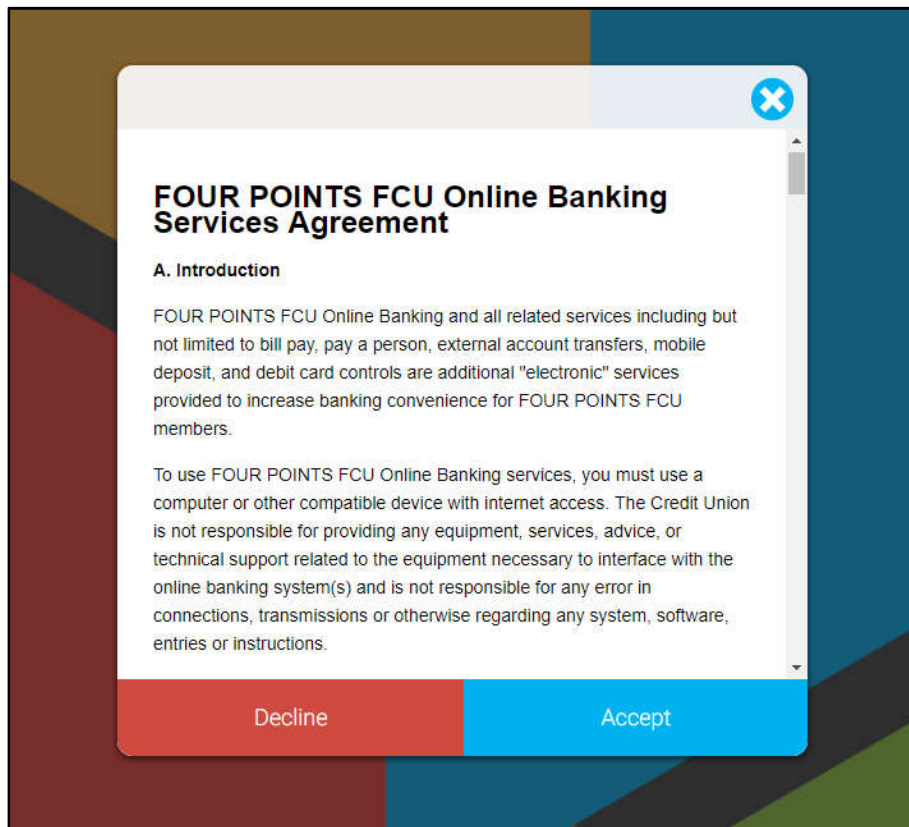
The screenshot shows the 'Online Banking' landing page. It features a 'Register' button in a blue box at the bottom. Above the button, there are input fields for 'Username' and 'Password', a 'Forgot Username or Password' link, and a 'Save?' toggle switch. The background is a light gray with a subtle pattern.

Mobile App – select “REGISTER”



The screenshot shows the mobile app interface. It features a 'REGISTER' button in a white box at the bottom. Above the button, there are input fields for 'Username' and 'Password', a 'Forgot Password?' link, and checkboxes for 'Save Username?' and 'Enable Fingerprint'. The background is a colorful geometric pattern.

## 2. Review and Accept the Online Banking Services Agreement



The screenshot shows a dialog box titled 'FOUR POINTS FCU Online Banking Services Agreement'. The dialog box has a close button (X) in the top right corner. The text inside the dialog box reads:

**FOUR POINTS FCU Online Banking Services Agreement**

**A. Introduction**

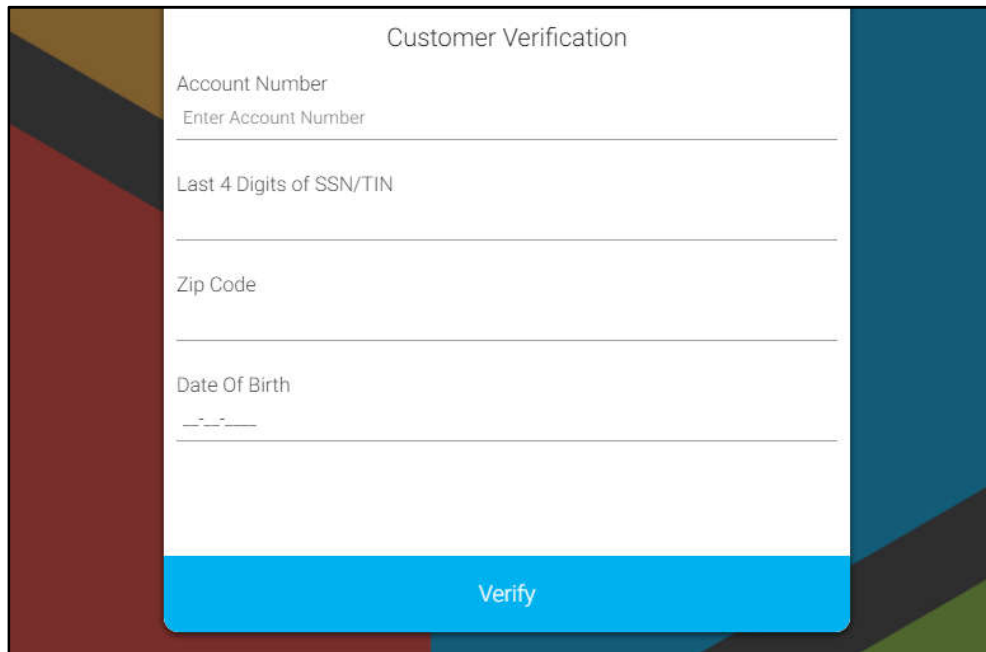
FOUR POINTS FCU Online Banking and all related services including but not limited to bill pay, pay a person, external account transfers, mobile deposit, and debit card controls are additional "electronic" services provided to increase banking convenience for FOUR POINTS FCU members.

To use FOUR POINTS FCU Online Banking services, you must use a computer or other compatible device with internet access. The Credit Union is not responsible for providing any equipment, services, advice, or technical support related to the equipment necessary to interface with the online banking system(s) and is not responsible for any error in connections, transmissions or otherwise regarding any system, software, entries or instructions.

At the bottom of the dialog box, there are two buttons: 'Decline' in a red box and 'Accept' in a blue box.

### 3. Complete the Verification screen.

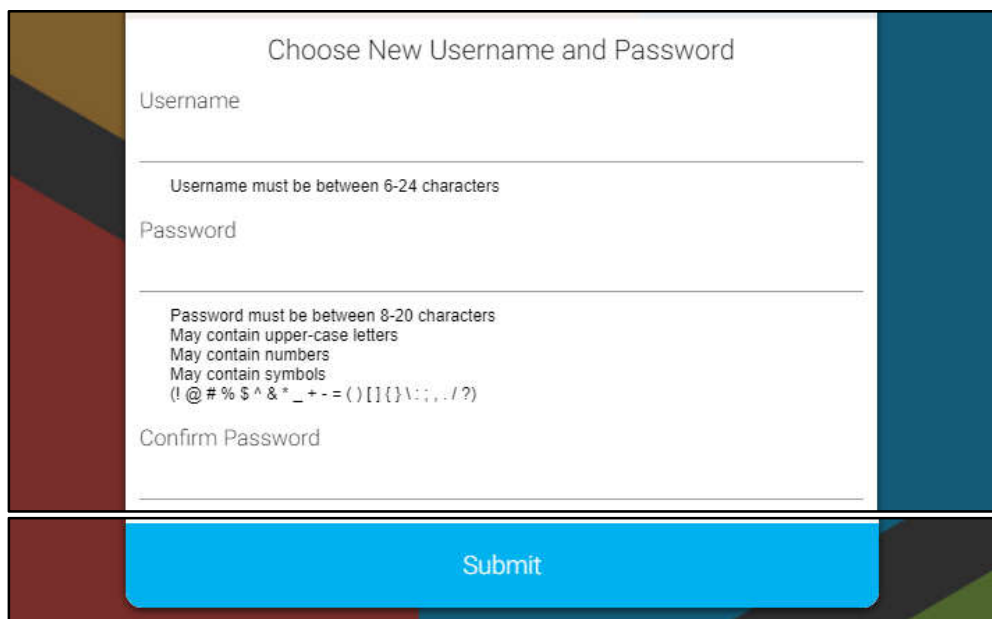
If you are unsure about your account number / member number, it can be found on your most recent account statement or you can contact us at **1-800-323-2786** or via e-mail at [contact@fourpointscfu.org](mailto:contact@fourpointscfu.org) for assistance. Once the information has been entered, select **Verify**.



The image shows a 'Customer Verification' form. It has a white background with a blue header bar at the top containing the title 'Customer Verification'. Below the header are four input fields: 'Account Number' with the placeholder 'Enter Account Number', 'Last 4 Digits of SSN/TIN', 'Zip Code', and 'Date Of Birth'. At the bottom of the form is a large blue button labeled 'Verify'. The form is set against a background with abstract geometric shapes in shades of blue, red, and grey.

### 4. Choose New Username and Password.

If you were registered previously on the old system, you can reuse your Username and Password (as long as the Password meets the criteria listed) or select a new Username and Password. Select **Submit**.



The image shows a 'Choose New Username and Password' form. It has a white background with a blue header bar at the top containing the title 'Choose New Username and Password'. Below the header are three input fields: 'Username', 'Password', and 'Confirm Password'. Below the 'Username' field is a note: 'Username must be between 6-24 characters'. Below the 'Password' field is a note: 'Password must be between 8-20 characters', followed by 'May contain upper-case letters', 'May contain numbers', and 'May contain symbols'. Below these notes is a list of allowed symbols: '! @ # % \$ ^ & \* \_ + - = ( ) [ ] { } \ | : ; , . / ?'. At the bottom of the form is a large blue button labeled 'Submit'. The form is set against a background with abstract geometric shapes in shades of blue, red, and grey.

### 5. Completion!

If the Username and Password are successfully accepted, the system will notify you and send you back to the login screen to enter the new Username and Password you just created. Enter the new information and you can begin using the new online banking interface! ***Thank you for using Online Banking and thank you for your membership!***